


## Background \& Objectives

In today's increasingly digital world, it has become easier for brands to increase consumers' awareness. However, this is challenging without loyal customers.

Understanding brand loyalty and the consumer mindset is vital in helping brands manage and grow in today's ever-changing markets.

Provoke Insights, a full-service market research firm specializing in branding, advertising, and content marketing initiatives, launched a new bi-annual trends study to answer these pressing questions.

The goal of this research is to gain a national perspective on the mindset of consumers and their loyalty to brands. The study covers multiple industries, including alcohol.

## Methodology

Provoke Insights conducted a 15-minute survey among 1,500 Americans between the ages of 21 and 65. The study was in-field from March $1^{\text {st }}$ to March $10^{\text {th }}, 2022$.

A random stratified sample methodology was used to ensure a high degree of representation of the U.S. population (household income, age, gender, geography, ethnicity, and children in the household). ${ }^{1}$

Results based on this sample have a maximum margin of sampling error of $\pm 2.5 \%$ at a $95 \%$ confidence level.

## The Reach of Radio

Radio reaches a diverse set of alcohol buyers. Across the beer, wine, liquor, and hard seltzer categories, radio listeners purchased more in the past three months than non-listeners.

## In-Store is Key

Almost all alcohol purchases are taking place in person at stores. Now that consumers are less concerned about venturing to stores, online wine sales have decreased since 2021. Radio listeners especially prefer shopping in-store, with the vast majority in each alcohol category purchasing instore within the last three months.

## $\square$ Preferred Drinks for Different Occasions

1 Alcohol preferences differ based on the occasion. Wine is the top drink at restaurants and on special occasions. Beer is preferred at bars, parties, and at home. Hard seltzer is not prioritized for a specific location, though it is most commonly consumed at casual parties

The Overall Alcohol Consumer


## Consumers are Buying a Variety of Alcoholic Beverages

Even though hard seltzer is a newer product, a quarter of consumers are purchasing it.


Beer


Wine

42\%


Liquor
$24 \%$


Hard Seltzer


## The Beer Shopper

 is Significantly More Likely to Be표
67\% Are not concerned about eating at restaurants vs. $67 \%$
( $57 \%$ Male vs. $37 \%$
㒀 $43 \%$ Have children vs. $30 \%$
M $\mathbf{4 1 \%}$ Millennials vs. $34 \%$


## The Wine Shopper

 is Significantly More Likely to Be$58 \%$ Female vs. $49 \%$
$\mathbf{5 5 \%}$ Prefers to purchase from small businesses vs. 48\%

45\% Have children living in the household vs. 29\%

46\% Prefers online shopping vs. 33\%


## The Liquor Shopper

 is Significantly More Likely to BeFIA $69 \%$ are not concerned about eating at restaurants vs. $67 \%$

○ $54 \%$ Male vs. $54 \%$
… $\mathbf{4 2 \%}$ Have kids living in the MIII household vs. 32\%


## The Hard Seltzer Shopper

is Significantly More Likely to Be

IIIA $\quad 73 \%$ Employed full-time vs. $61 \%$
D 60\% Would pay more for sustainably sourced items vs. 38\%

䰚 43\% Concerned about taking a vacation vs. $35 \%$

## In-Store Dominates Alcohol Sales



## Different Drinks for Different Places

Wine is the top drink at restaurants and special occasions, while beer is preferred at bars, parties, and at home. Hard seltzer is not a prioritized beverage.


## Online Wine Purchasing Has Decreased Since 2021



In-store


## Loyalty

Top 2 on a 5-point scale (Only/Mostly Loyal)

## Beer \& Hard Seltzer Drinkers are More Loyal to Specific Brands


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## Radio Listeners \& Alcoholic Beverages

78\%
of Radio Listeners Purchased Alcohol in the Last 3 Months
+12\% Higher Than Non-Listeners

## Radio Reaches the Alcohol Buyer

Purchased in the Last 3 Months
Radio Listeners vs. Non-Listeners


## Radio Listeners are More Inclined to Shop at their Local Liquor Store

In-Store Purchases in the Last 3 Months
Radio Listeners vs. Non-Listeners
$\mathbf{9 5 \%}$
of listeners

vs. $90 \%$$\quad$\begin{tabular}{c}
$\mathbf{9 4 \%}$ <br>
of listeners <br>
vs. $91 \%$

$\quad$

$\mathbf{9 1 \%}$ <br>
of listeners <br>
vs. $88 \%$

$\quad$

$\mathbf{9 1 \%}$ <br>
of listeners <br>
vs. $83 \%$
\end{tabular}

## Radio Listeners Like to Kick Back and Relax with Their Beverage of Choice

## Who Chooses to Drink Alcohol at the Following Occasions?

Radio Listeners vs. Non-Listeners

vs. $75 \%$


Casual Party

82\%
vs. $73 \%$


Bar

82\%
vs. $75 \%$


Special occasion

79\%
vs. $72 \%$


Home

75\%
vs. $68 \%$


Restaurant

Loyalty
Top 2 on a 5-point scale (Only/Mostly Loyal)

## Radio Listeners are Less Loyal to Specific Brands


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## Why Radio? <br>  <br> The Role it Plays In the Retail Space

## Radio Ads Leads to Sales

## After listening to a radio ad...

[^0]Purchased the produc $\dagger$

Asked a smart device for more information

Wrote down a promo code for later use

Followed the brand on social media

## Radio Has Engaged Listeners


$23 \%$
of radio listeners followed a radio station on social
media


12\%
of radio listeners entered a radio contes $\dagger$


5\%
of radio listeners attended a radio station event


## Who's Listening to Radio?



Concerned about the economy due to Covid $73 \%$ vs. $68 \%$


Employed full-time $\mathbf{6 7 \%}$ vs. 59\%


Have children $37 \%$ vs. $35 \%$

## Respondent Overview



## About Provoke Insights



Founded on the premise that research should better align with marketers' needs, Provoke Insights empowers brands to navigate through today's cluttered advertising space. This full-service market research firm solely focuses on research for branding, advertising, and content marketing initiatives.

At Provoke Insights, you work with a research expert who is also a seasoned brand strategist; this ensures that questions are deeply explored, and insights are cultivated and capitalized. We develop insights from the data to help guide growth for your company's vision.

For more information or press inquiries, reach out to matt@provokeinsights.com.


[^0]:    Searched online for more information

    Spoke to others about it

